

# Guest Information



*As the impact of the Coronavirus outbreak continues to develop and grow across the UK and Europe, we want to assure you that we are taking extra precautionary measures to protect the health and well-being of our guests and team members.*

*We are committed to following the World Health Organisation advice and all the regulations stipulated by the local and international authorities. All our team members are aware of the requirements and are ensuring that our strict hygiene standards are maintained throughout the hotel. All departments are regularly wiping down surfaces and door handles which are regularly used with Antibacterial Sanitiser spray, washing their hands regularly and following the NHS advice.*

## **It is important we support and look after each other during this time so please make sure you follow the NHS advice:-**

- Wash your hands with soap and water often – do this for at least 20 seconds
- Always wash your hands when you get home or into work
- Use hand sanitiser gel if soap and water are not available
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- Put used tissues in the bin immediately and wash your hands afterwards
- Try to avoid close contact with people who are unwell.

We are open for business as usual and our team looks forward to helping you relax and enjoy your experience. We'd like to thank you for your support and loyalty and are committed to doing our utmost to ensure that you have a safe, enjoyable visit.

We look forward to seeing you soon.